Welcome to Gilbert!

Please visit our website at www.gilbertmn.org for more information and to view our community calendar.

City Hall Hours: 8:30 a.m. – 4:30 p.m. Monday – Friday

 Gilbert City Hall: (218) 748-2232
 Gilbert Water & Light: (218) 748-2217
 After-hours utility issues: (218) 742-9825
 Gilbert Public Library: (218) 748-2230
 Gilbert Police Department (non-emergency): (218) 748-2225
 Gilbert Fire Department (non-emergency): (218) 748-2218
 Sherwood Forest Campground: (218) 748-2221
 Payment Service Network: (877) 390-7368
 Minnesota Energy Resources: (800) 889-9508
 Gilbert Post Office: (218) 741-6501

Gilbert Water & Light provides electric, water, sewer, and garbage services. The use of City of Gilbert garbage bags is required for residential garbage. Bags may be purchased at City Hall or Gilbert Holiday Station. Garbage bags must be placed at the edge of the alley (or edge of the street if there is no alley) by 6:00 a.m. on Fridays for collection. Three sizes are available: Small (8 gallon) – roll of 10 is $3.00, Medium (14 gallon) – roll of 10 is $6.50, and Large (33 gallon) – roll of 10 is $13.00.
- Utility bills go out on the first of each month and are **due the tenth of each month**. A ten percent late fee is applied to the account if payment in full is not received by the tenth of the month. Payments can be made in person at City Hall, online through PSN, or by telephone through PSN. There is a drop-box located outside City Hall. The current rate schedule can be found at City Hall or on our website under Government>Fee Schedule.

- Natural gas service is provided through Minnesota Energy Resources:
  - Customer Service: 800-889-9508
  - Gas Emergencies: 800-889-4970

- The recycling center is located near the sewage plant on Dakota Avenue East.

- Animal licenses are required and expire each year on December 31st. Licenses may be purchased at City Hall. Licenses are $5.00 for altered animals and $10.00 for unaltered animals. A certificate of rabies vaccination must be presented at the time of application.

- Calendar parking is in effect from November 1st to May 1st. Parking is on the odd side of the street or avenue on the odd days of the month and the even side of the street or avenue on the even days of the month. The changeover time is between 6:00 p.m. and 12:00 a.m.

- Land Use permit and variance applications can be picked up at City Hall or found on our website under Government>Permits, Licenses & Forms>Planning & Zoning. Completed applications and payments must be submitted at City Hall.

- The Gilbert Community Center, Senior Center, and Arena may be rented for public and private events. Reservations may be made at City Hall. The current rate schedule can be found at City Hall or on our website under Government>Fee Schedule.

- Cemetery lots may be purchased at City Hall. The current rate schedule can be found at City Hall or on our website under Government>Cemetery.